



Concerned about a rough sleeper in H&F?

Hammersmith & Fulham Council works closely with a range of charities to offer support and advice to rough sleepers.

If you are concerned about someone sleeping rough, please contact Street Link. This alerts a local team who will check the reported location and attempt to make contact.

Online:
www.streetlink.london



You can also encourage the person to contact the council on **020 8753 4321** 9am - 5pm, Monday to Friday.

Use our housing advice contact form www.lbhf.gov.uk/housing_advice

Emergency night and weekend housing service: **020 8753 4200**



If you think the person you are concerned about is in immediate danger or needs urgent care, please call 999

Where else can people sleeping rough get help? Services and contact details

H&F Rough Sleeper Service (Thames Reach)

📍 H&FRSS@thamesreach.org.uk

🕒 **Opening times:**
Monday to Friday.

What they do:

- Outreach Team carrying out various shift patterns five days a week to find those rough sleeping within H&F. Offers advice and support to help rough sleepers to find pathways off the streets.

The Upper Room

📍 www.theupperroom.org.uk

🕒 **Opening times:**
Monday to Friday, 10am - 7pm.

What they do:

- Meals: 4 - 6pm, Monday to Friday
- Booking required:
📧 ur4meals@theupperroom.org.uk
☎ 07436 684 451
- Employment support, benefit and settled status, CV and interview prep. Monday to Friday.
- Bookings required:
📧 ur4jobs@theupperroom.org.uk
☎ 020 8740 5688
- Counselling, to make an enquiry:
📧 ur4counselling@theupperroom.org.uk
☎ 020 8740 5688

Barons Court Project

📍 www.baronscourtproject.org
📧 services@baronscourtproject.org

🕒 **Opening times:**
Monday to Friday, 8.30am - 4pm.

What they do:

- Showers, laundry, clothing, meals and 1:1 Support around benefits and housing, by appointment.
- Referrals from homelessness teams/ organisations or self-referrals.

Glass Door

📍 www.glassdoor.org.uk/daytimesupport

🕒 **Opening times:**
Monday to Friday.

What they do:

- Emergency Winter Night shelters in Hammersmith & Fulham. Register from 5 December by calling the services hotline 020 8016 6838.
- Caseworkers can help you find a home, replace lost ID, open a bank account, apply for benefits, access immigration advice and help with other issues.

Further information can be found on our website

Emergency housing and rough sleeping | LBHF:
www.lbhf.gov.uk/housing/risk-losing-your-home-or-already-homeless/emergency-housing-and-rough-sleeping

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